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SMALL ARBITRATION & CONSUMER DISPUTE RULES

INTRODUCTION

maps Small Arbitration Rules are designed to provide parties with an expeditious and economical method of resolving two types of claims while ensuring procedural and substantive due process: (1) those two-party non-consumer disputes valued at not more than \$25,000 (exclusive of interest and costs) and (2) two-party consumer disputes that may be arbitrated without protracted pre-hearing discovery or motion practice.

APPLICABILITY

These Rules shall not be construed to supersede any provisions in the parties' agreement to arbitrate. Any conflicts arising between these Rules and the parties' agreement shall be construed in favor of the parties' agreement to arbitrate.

PROCEDURE

1. The party initiating the arbitration shall submit the following:
 - a. The parties' agreement to arbitrate;
 - b. Demand for Arbitration which can be submitted in letter form or using the maps demand for arbitration;
 - c. Contact information for the Respondent, and
 - d. The fee applicable to the case per the **maps** Fee Schedule.
2. For Consumer Disputes to which these Rules apply, in order to provide the most efficient and cost-effective framework for resolution, **maps** expects that the dispute will be presented for decision at the hearing on the matter, with minimal, if any, pre-hearing discovery and with no pre-hearing motion practice. The matter may be submitted on the papers, with no oral argument if the arbitration agreement so provides or the parties so agree.
3. The General Arbitration Rules are amended as follows:
 - i. Discovery motions and other interlocutory motions are not favored. The Parties are encouraged to settle their discovery disputes, if any.
 - ii. Written reasons shall not be rendered by the Arbitrator.