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[Online Dispute Resolution](#)

THE BENEFITS...

- ⇒ Easy to schedule, easy to access and easy to attend. No Friction!
- ⇒ You and your client can be in different locations, but still have the ability to meet confidentially with each other, and with the mediator, virtually.
- ⇒ Eliminates your travel concerns and time away from the office.
- ⇒ Provides you with confidentiality and privacy.
- ⇒ 93% of communication is non-verbal (55% body language, 38% tone of voice), and only 7% is the actual words spoken. Our online dispute resolution system captures and preserves every aspect of effective communication!
- ⇒ Your **maps** ODR case manager will schedule the mediation and send participants a link to our virtual mediation site for access at the scheduled time. Your mediator will take it from there!

HERE'S HOW IT WORKS...

- All parties and counsel participate remotely by video conference, so you realize maximum convenience and efficiency, while preserving the special **maps** dynamic that drives cases to resolution.
- The parties and mediator attend a joint meeting. Then, the parties go to their private virtual rooms. The mediator will meet with the parties in their private rooms, and guide you to resolution, just like in a typical mediation!
- Your clients who prefer to attend by phone, rather than by video, can do so.
- How do you arrange it? It's simple -- exactly like every other mediation! Just call, email or chat with our office, and we will handle everything.